

Nottinghamshire County Council demonstrate their use of the HMEP LEAN Toolkit:

‘Nottinghamshire County Council streamlines their TRO processes through the use of the HMEP LEAN Toolkit’

Name of Alliance/Authority/Client	Nottinghamshire County Council
Project Description	<p>The problem that LEAN needed to address was that Traffic Regulation Orders (TROs) were taking a long time to deliver. TROs are a legal process behind any enforceable traffic management measure including parking schemes, restricted movements and lorry routing. Nottinghamshire have over 100 TROs a year to deliver and the perception of the public and Members was poor because the process could take anything from 8 months to 2 years. Nottinghamshire used LEAN to address the problem with TROs as part of their overall LEAN programme – LEAN worked for them to deliver the customer perspective that they were looking for and because of the focus on eliminating waste.</p> <p>URS have worked with Nottinghamshire County Council to review their processes, policies and to deliver complex TROs on behalf of the Council.</p>
Outcomes and benefits	<p>The project delivered a range of benefits including faster deliver whilst delivering more, increased public perception and staff satisfaction and a host of financial savings including:</p> <ul style="list-style-type: none"> • no legal charge (previously a minimum of £1,000 per TRO on over 100 TROs per annum). • no longer losing opportunities and funding because we couldn't deliver the programme within the year. • no repeat consultations.
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Disclaimer: When considering all HMEP case studies, please remember that whilst the initiative described was beneficial in this case, it may not be suitable in every situation.

About HMEP

- HMEP exists to help transform and improve the condition of our roads and highways for every local community.
- HMEP is results driven; from potholes to procurement; labour and plant costs to shared services; contracting to supply chain reviews, HMEP's tools and resources can help.

Context

- Managing local highways is now a **critical challenge** for local authorities who **are in the spotlight and feel concerned about the future of their** single biggest asset: **local roads**.
- They know that maintaining **their highways, with less money**, is a key priority; and that this has been intensified following the bad weather and **continued demand and scrutiny** from the public and business leaders.
- Doing **more with less** and finding **new ways of resourcing and working** has never been more important, or needed.
- Balancing **longer-term**, strategic planning while **keeping our local roads safe and serviceable** is a critical challenge.
- The Highways Maintenance Efficiency Programme (HMEP) can help you to **plan and deliver greater efficiencies** so that local highways **funding can be fully maximised and go further**.

Get involved with, and contact HMEP:

- Send an **enquiry form** or go to the HMEP website by clicking [here](#)
- Sign up for HMEP email updates or ask the HMEP advocate or elected member in your area to contact you. Send an email to highwaysefficiency@dft.gsi.gov.uk