

# **PERSONAL SAFETY IN DESIGN**

A GENDERED LENS

CIHT SoRSA Conference | June 2025 Jaimee Boutcher-Hann, Associate Transport Planner, WSP

# vsp

# Why is it important to consider gender?

#### Aim of our session today

- Why is it important to consider gender?
- How can gender be considered in the transport network?
- Gender inclusive design x Personal safety x Road safety
- What currently works in design?





### **SETTING THE SCENE**

Understanding context

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### Why is it important to consider gender?

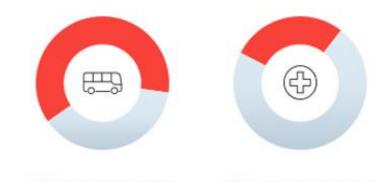
- Women's travel patterns are generally more diverse than those of men i.e., trip chaining (*Criado Perez, 2019*)
- Women make up 51% of the UK population, the female employment rate is 72.3%, and women account for 26% of workers within the transport sector (Women in Transport, 2023)
- **46% of transport professionals** stated that they have never considered gender within their day-to-day job *(Gender Equality Toolkit In Transport, 2021)*





52% feel unsafe walking to a bus stop or station

82% feel unsafe due to poor lighting



62% feel unsafe waiting at a bus stop

28% have been attacked on public transport

# **NSD**

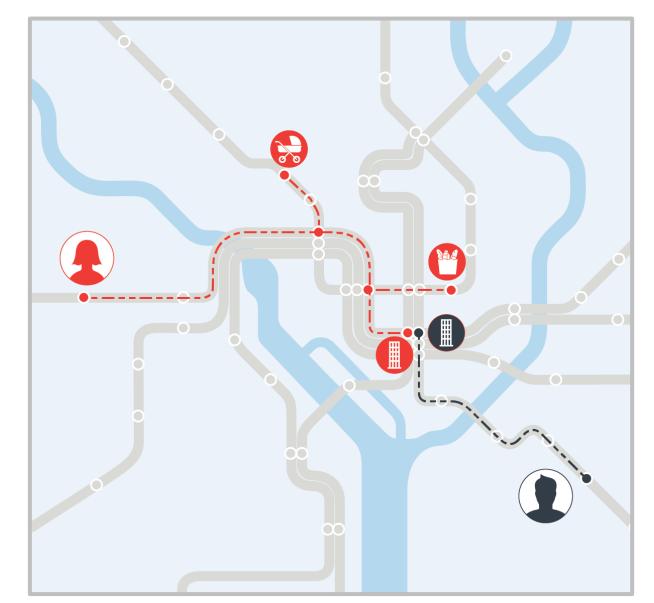
# Gender shapes how we move

#### Gender affects travel patterns across five key areas:

- Trip purpose
- Mode choice
- Route
- Time of travel
- Distance

#### Generally, women tend to:

- Commute shorter distances
- Make more multi-stop journeys (called 'trip chaining')
- Take more non-work-related trips
- Travel off-peak
- Travel with others (such as children or elders)
- Pay more for transport overall

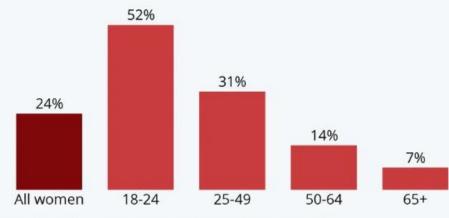


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### Personal safety risks, perceptions and experiences

### Majority of young women have been sexually harassed

Share of British women saying they have been sexually harassed in public in the last 5 years



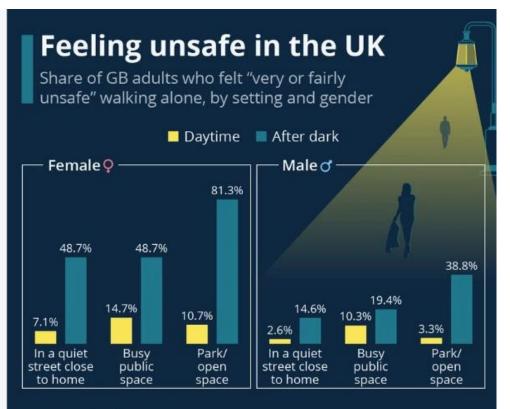
n=3,293 British women. Conducted 12-14 September 2017.

Original question: Have you experienced sexual harassment in a public place (e.g. on public transport, walking down the street, at work, in a park etc.) in the last five years?

Source: YouGov



statista 🗹 🐵 🖲 🖃



Survey conducted 2-27 June 2021 Source: Office for National Statistics



### **A reflection of lived experience**





### HOW CAN PERSONAL SAFETY BE CONSIDERED IN THE TRANSPORT NETWORK

### Recommandations through research and engagement

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### **Gender in transport studies**



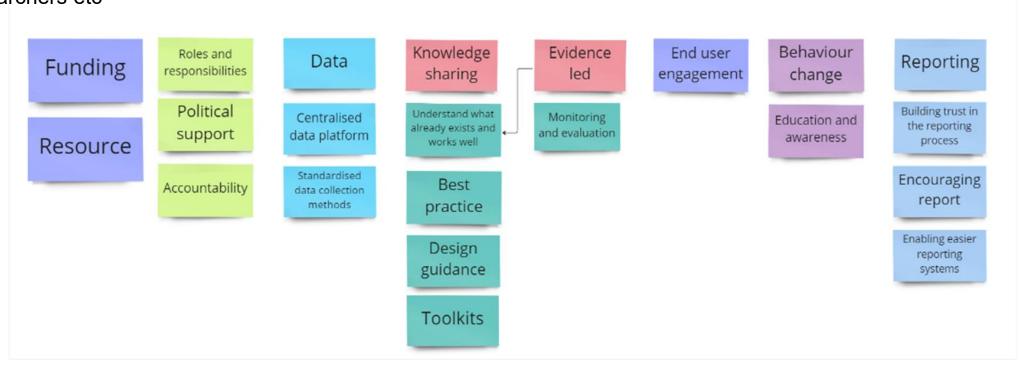
Lavalin/documents/transportation/get-home-safe.pdf

A taxi is safe and secure and I'll be dropped



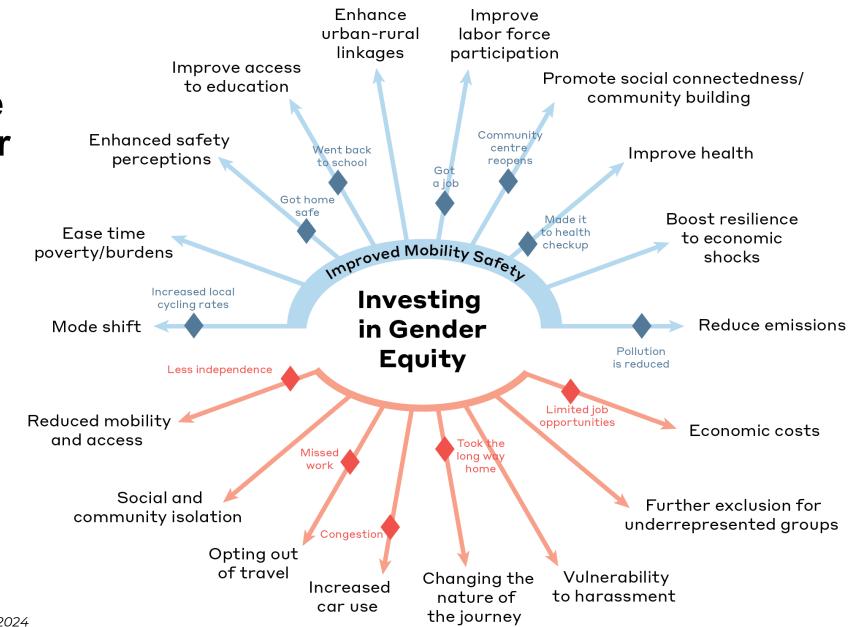
### What the industry told us...

- 10 workshops held
- 80+ individuals engaged across 20 organisations
- Involved public sector, private sector, SMEs, police, researchers etc



Gender-responsive transport has wider benefits





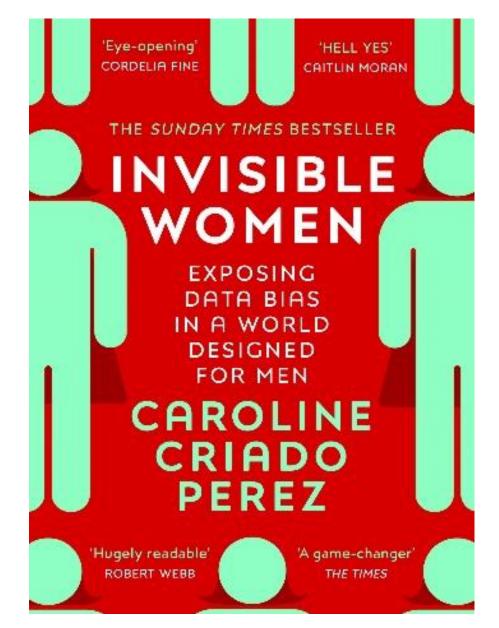
WSP White Paper Cultivating Green and Inclusive Transport, WSP 2024

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# Gender safety gaps in vehicle design

- 3x more likely to get whiplash from rear end shunts
- 47% more likely to be seriously injured
- 71% more likely to be moderately injured
- 17% more likely to die

Cars have been designed using car crash-test dummies based on the "average" male



# **NSD** Our approach to considering GID

#### Safety Inclusion Assessment (SIA) Tool



A standardised approach to embedding **personal safety** early in the design process.



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Promotes **co-design** with local end users.

Assesses **real and perceived** safety issues in an urban context – particularly those experienced by women.



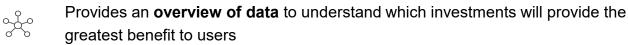
Offers design solutions to eliminate and reduce personal safety risks

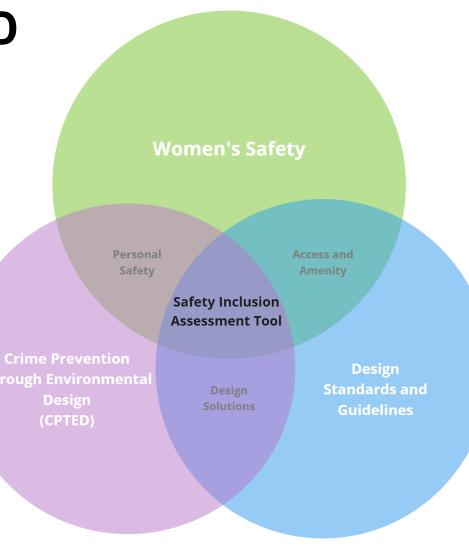


Provides a **context specific assessment** – i.e., movement and place functionality alongside anticipated users



Provides a **comparative assessment** including daytime and darkness







### GENDER INCLUSIVE DESIGN AND ROAD SAFETY

Similarities, differences and opportunities



### **Approaches in assessment**

Road Safety Assessments (RSA) and the Personal Safety Assessments

#### **Similarities**

- Both try to reduce, mitigate or remove physical harm
- Independent assessments
- Assessors provide a response back to the Design Team & the Client to highlight potential risks

#### Differences

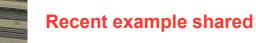
- <u>Road safety audits are a</u> <u>design requirement (DMRB</u> <u>GG119)</u>
- RSA's undertaken by trained professionals
- Personal safety assessment captures existing risks and proposed risks that don't pertain to a collision i.e. risk of assault
- Road safety audit assesses risk of collision

#### **Opportunities**

- Road safety auditors to raise real and perceived personal safety risks
- Personal safety assessment to raise potential collision risks where design may influence a user to use alternative routes or crossings

# **NSD**

### Can personal safety risks become road safety risks?



- M25 / A10 junction near Enfield
- High north-south crossing demands, especially for school students
- Existing underpass was considered to present personal safety risks, greater demand for level crossing
- Upgrade resolved in signalised crossing





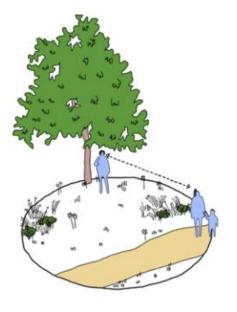
### GENDER INCLUSIVE DESIGN EXAMPLES

What does good design and engagement look like?

## **NSD** Positive design examples

#### Answers through research and engagement

- Consideration of gendered needs
- Co-design with local users and residents
- Usability of a space
- Freedom of use
- Sense of belonging



Raising the height of tree canopies and planting low bushes by paths improves visibility.



Clear signage should include distance and walking times to key destinations. Open spaces offer a choice of journeys including both direct paths and looping (circular) paths that connect park features.







#### DID YOU KNOW?

The lighting in the north Park is deliberately low to support biodiversity and wildlife habitats. The Park is home to six species of bat.

For more information visit the Biodiversity pages at QueenElizabethOlympicPark.co.uk

'Follow lit paths' sign at park entrance Credit: Marina Milosev

Signs placed in the north part of the park Credit: LLDC



### **\\S**D **Underpass improvements**



Evidence suggests that painting tunnels helps reduce graffiti and vandalism

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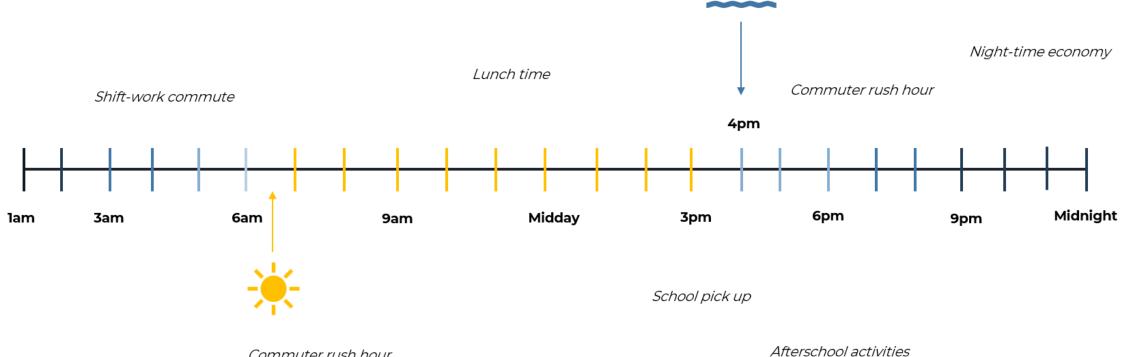
**WSP:** Hatfield town centre – Close to the University of Hertfordshire – Government Safe Streets Campaign with the Police and Crime Commissioner for Hertfordshire



**WSP:** Richard Hale school subway Hertford – Art projects designed and painted by the pupils of the school to improve the subway leading directly into the school.

### **\\S**D **Lighting considerations**

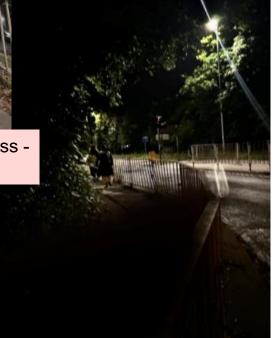
- Darkness is not always at night ٠
- Brighter doesn't mean safer! ٠
- One size doesn't fit all ٠



Commuter rush hour

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The total cost, including the additional budget to make it permanent was £10,000



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### **Engagement and collaboration**



Safer London for All: Delivering Women's Safety Audits

#### **Engagement is key to understanding safety perceptions & measuring improvements!**

into consultations

0.31%

Focus Group & Workshops

#### **Participatory Walks**







How safe do you feel when you're in the Pier Gardens?

Very safe

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Question

During the day

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### **Common pitfalls**

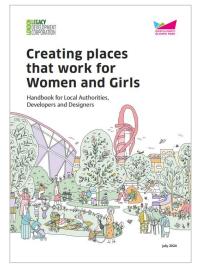
- One-size-fits-all approach: Assuming "neutral" equals inclusive, without acknowledging different lived experiences.
- Over-reliance on crime statistics: Focusing only on reported crime instead of perceived safety, which especially affects women and marginalised groups.
- Lack of diverse engagement: Consulting only dominant voices or failing to engage women, girls, and marginalised genders meaningfully.
- **Designing routes based on efficiency, not experience:** Assuming people take the most direct route, without considering that women often take longer or diverted paths to feel safer, these patterns are rarely factored into design.
- Toilets and facilities overlooked: Insufficient or poorly maintained public toilets, baby change areas, breastfeeding spaces, or facilities to manage menstruation
- Poor placement and maintenance: Lights installed under tree canopies or left broken and large areas of vegetation overgrowth / vagrant land can undermine safety. Lack of long-term maintenance budgets often makes inclusive design unsustainable





Embracing gender-responsive design to increase mobility choices and accelerate transport decarbonization

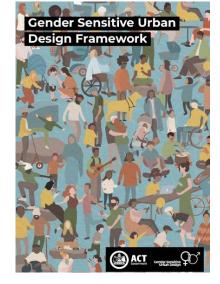
Gender responsive transport, 2024



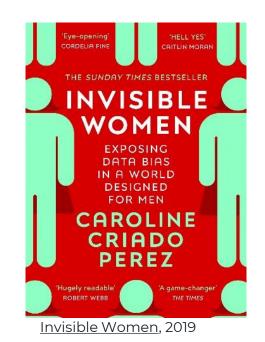
Handbook: Places that work for women and girls, 2024



Safety in Public Space, GLA, 2022

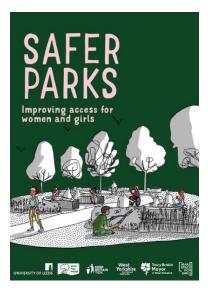


<u>Gender Sensitive Urban</u> Design Framework, 2023

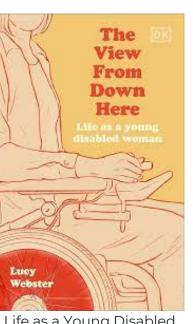




<u>Transport Champions, 2022</u>



<u>Safer Parks Guidance</u>, 2023



<u>Life as a Young Disabled</u> <u>Woman</u>, 2023



### Thank you

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